

# MEMORANDUM

**TO:** Abrie Burger  
**DEPARTMENT:** Sarens Crane Hire  
**FROM:** Dries van Zyl  
**DATE:** 28.05.2010

May 28, 2010

To: Mr. Abrie Burger  
 SARENS  
 2 Chris Street  
 Alrode, Alberton  
 1449

From: Dries van Zyl  
 Exxaro Grootegeluk Mine  
 Ellisras

RE:

Dear Mr. A Burger;

As a customer of SARENS we recently hired cranes from your company, I wanted to thank you for your time and consideration in helping me make use of these services.

Your crane operator, Moses Sibuyi, went out of his way to ensure that everything went smoothly, and by this I would like to congratulate you for an excellent group of people that are always willing to help.

Again, I wanted to let you know that I appreciate the help and support in this period and thank you for the high level of customer service.

Sincerely,




---

Dries van Zyl  
 Foreman Rigger Team